SCAM CALLERS

UNDERSTANDING THE BASICS

Scams are getting more and more complex as technology develops. AI and apps like voice changers and scramblers enable criminals with the tools to execute complex fraud operations. Here's a handy guide to help you understand when to hang up or hit that ignore call button.

TYPES OF SCAM CALLS

- **Imposter** - Scammers pretend to be a loved one, police or bank official needing money for bail, investigations or fines.
- **Prizes -** Victims are told they won a prize but must pay fees upfront to receive it.
- **Tech support -** Scammers claim your computer has a virus or security issue and request remote access or payment for fake services.
- **Telecom/WiFi** - Scammers impersonate telecom authorities or WiFi providers claiming your networks have been involved in fraud and a payment must be made to be put back online.
- **Phishing** - Scammers trying to get personal details from you such as passwords and account numbers to gain access to accounts.



WARNING SIGNS

Requests for immediate payments or any type of pressure to act quickly.

Threats of arrests, fines, or service suspensions if you don't comply immediately.

Caller ID spoofing - not all numbers that appear trusted are. Hang up and call back on an official number.

Pressure to provide personal or financial information over the phone - bank or police officials will never do this.

WHAT TO DO IF YOU'RE A VICTIM



Contact Report Fraud, even if you haven't fallen victim, this can help ensure it is recorded and police can act. By doing this you can help prevent others from becoming victims.

Contact Report Fraud on 0300 123 2040

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